

Self Pay Collection

Policy Name: Self Pay Collection Policy
Department: Credit and Financial Assistance
Responsible: Director Patient Access and Supervisor/Collections

POLICY:

Arnot Health strives to collect, in a timely manner all monies due from Insurance and patients for the care they receive.

There are two types of Self pay Balances, true self pay, where the patient has no insurance coverage for the service rendered and a self pay balance after insurance to

